

We race towards more than a finish line, We race towards a cure!

LES TURNER ALS FOUNDATION TEAM RACE EALS

FACEBOOK FUNDRAISER THROUGH TEAMRAISER GUIDE



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We strongly encourage you to spend some time exploring the Participant Center and setting up your Facebook Fundraiser through TeamRaiser (the event's website and platform for registering and fundraising).

If you have questions or need help, please don't hesitate to contact us.

The Les Turner ALS Foundation Team 847 679 3311 <a href="mailto:events@lesturnerals.org">events@lesturnerals.org</a>

### FACEBOOK FUNDRAISER THROUGH TEAMRAISER BENEFITS

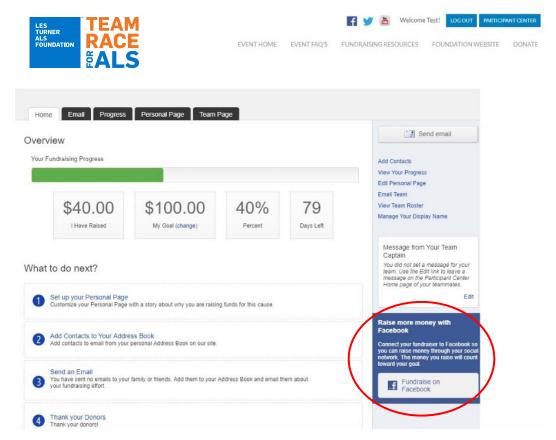
Creating a Facebook Fundraiser through your Participant Center is an exciting new feature that allows you to share your story and collect donations directly through Facebook!

Donations show up in real-time, and your fundraising total is reflected in both the Facebook Fundraiser and your Team Race for ALS Personal Fundraising Page.

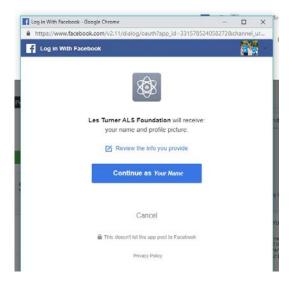
It is important to note that you MUST create your Facebook Fundraiser THROUGH your Team Race Participant Center if you would like to it be linked to your Personal Fundraising Page. A Fundraiser created on Facebook first CANNOT be linked.

#### STARTING YOUR FACEBOOK FUNDRAISER

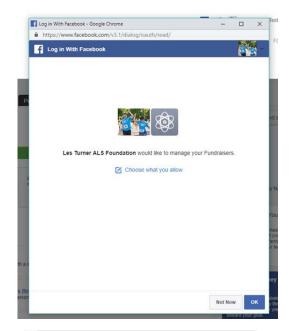
Log into your Participant Center. On the Home screen, click in the blue box the button that says "Fundraise on Facebook." All the information you provided on your Personal Fundraising Page will be used to create your Facebook Fundraiser. TIP: You should NOT create your Facebook Fundraiser until you have personalized your Personal Fundraising Page. Any updates made to your Personal Fundraising Page after you've created a Facebook Fundraiser will NOT be applied.



You will then be prompted to log in with Facebook. Select the button that says, "Continue as Your Name."



Select "OK" on this screen to link your Facebook
Fundraiser with the Les Turner ALS Foundation. This
allows all donations made through Facebook to be
automatically applied to your Personal Fundraising Page
on the Team Race website.



Congratulations! You should now be back on your Participant Center Home Page and the blue box will read, "Your Fundraiser is Connected to Facebook". You are now given a direct link to your Facebook Fundraiser. Select "Go to Facebook Fundraiser".

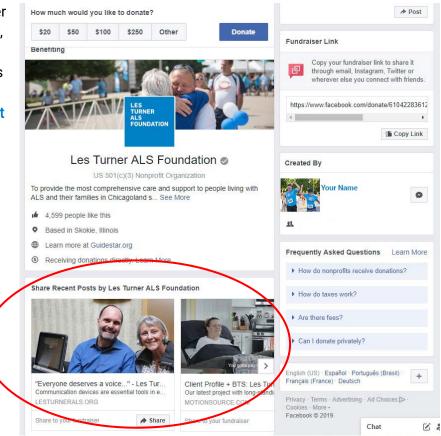


Welcome to your Facebook Fundraiser! Follow the corresponding boxes below to see how to manage your fundraiser:

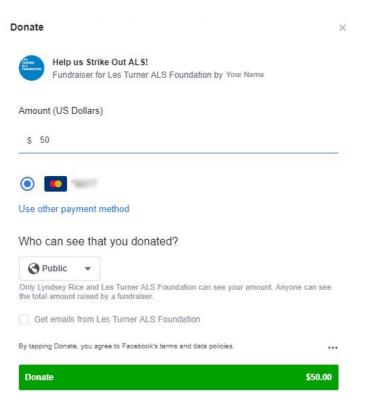
- 1. Change your cover photo
- 2. See your fundraisers progress
- 3. Invite your Facebook Friends to donate to your Fundraiser
- 4. Share updates with your followers
- 5. Write a post to your donors



When you scroll down further in your Facebook Fundraiser, you'll see it's linked to the Les Turner ALS Foundation's Facebook page. This gives you the ability to share recent posts from the Foundation's Page with your followers to teach them about the work we do.



And finally – through your Facebook Fundraiser, you can make a self-gift. Show your friends you are willing to make a leadership gift to the cause before you ask them.



### FAQS FOR FACEBOOK FUNDRAISERS THROUGH TEAMRAISER

## Can I create a Facebook Fundraiser first and then connect it to my Team Race for ALS fundraising page?

No! You must create the Facebook Fundraiser through your Participant Center. Fundraisers created directly on Facebook will not link to your Team Race account.

#### Can't I just share my page on my Facebook profile instead?

Sure. However, creating a Facebook Fundraiser will help you reach new donors and hit your fundraising goal. Facebook makes it incredibly easy to invite your Facebook Friends to donate after your fundraiser has been created. Plus, your friends will see updates when people donate on their news feeds. Also, you can more easily communicate with your Facebook donors by posting updates and thanking them for their donations.

#### Can International donations be made through my Facebook Fundraiser?

No. The Facebook Fundraiser will only accept U.S. donations. If you have someone that is trying to make an international donation, please refer them to your Personal Fundraising Page link.

#### When will my Facebook Fundraiser end?

Your Facebook Fundraiser will automatically end on Sunday, October 27, 2019, two weeks after the marathon.

### What information is synced between my Foundation fundraising page and my Facebook Fundraiser?

Donations will sync between the two sites. If you customize your photo, story, fundraising goal, etc., in the Participant Center on the Foundation's event site, these customizations will sync to your Facebook Fundraiser. At this time, this is a one-way sync so updating information on the Facebook Fundraiser will not sync to your Participant Center.

But remember, please make all your customizations BEFORE creating your Facebook Fundraiser. Once your Facebook Fundraiser is created, it will not pick up any changes made afterwards in your Participant Center.

Do donations still go to the Foundation if people donate through my Facebook Fundraiser? Absolutely! All donations raised via Facebook Fundraisers will go towards your personal fundraising goal, supporting people living with ALS.

# My personal fundraising page lists "Facebook Fundraiser" instead of donor names for those that gave to my Facebook Fundraiser. How will I know who donated?

When you are logged into your Participant Center, you will be able to see who gave to you via your Facebook Fundraiser. Gifts will be listed on your donor honor roll as "Facebook Fundraiser" per Facebook's privacy policy. You will also see who donated to you when you look at your fundraiser on Facebook. Donors have the option to choose whether they will share their information with the Les Turner ALS Foundation during the donation process

on Facebook. Some donations may be listed on your Facebook Fundraiser as private donations and that is because the donor did not opt-in to information sharing.

#### I donated on Facebook. How can I get a receipt?

You received an email from Facebook with a receipt to the email address associated with your Facebook account. Visit the <u>Facebook Payment History</u> page if you need to reprint that receipt.

# I donated on Facebook, how do I get a refund if I accidentally donated in error or donated to the wrong amount?

Please use Facebook's <u>donation support form</u> to ask for a refund. The Foundation is unable to process these refunds on your behalf.